

WARD 9 - STRATEGIC FORUM PROGRESS

Citizen Input	Dept.	Ward	Comments
Koke Mill Road - is it in the city or not because it floods by Washington and Old Jacksonville Road on Koke Mill.	PW	9	Portions of Koke Mill Road are in the city and portions are in the county. The area referenced for flooding is in the city and is on a project list for drainage improvements pending funding.
Short strip of road – Oxford and Hanover hills. It is a connector road. Unsafe because it is narrow and each side has dips. Harbauer Road is also unsafe.	PW	9	Have asked engineering to review, assess and monitor for future improvements should funding become available.
Can the City reroute drains to Spring Creek for rain water vs. going to Sanitary District?	PW	9	The city works with the sanitary district to strictly limit the amount of surface storm water run off that is entering the sanitary district system.
Jefferson Park revamp – city did sidewalks. But from Oxford and Churchill there is no way of getting out into the park. It is all grass and it is hard to push strollers into the field. Needs to revamp and add sidewalks to get out to the things offered in the Park.	PW	9	Engineering reviewed and discussed with the park district to potentially install sidewalk.
Sidewalks on Jefferson	PW	9	Jefferson is a state route maintained by the Illinois Department of Transportation. A proposal of improving sidewalks along that corridor in accordance with the Bike & pedestrian plan is under consideration. The city will approach IDOT regarding the issue with sidewalks in that corridor.
Washington Street by the Bluffs on Koke Mill, it is very narrow and hard to get work done on it.	PW	9	Engineering reviewed, assessed, and advised on what can be done should funding become available.
Oxford and Meadow Brook by Koke Mill – not keeping up on infrastructure because the City is expanding so fast . Those streets weren't prepared for all traffic that goes on it today.	PW	9	Future improvements are contingent upon a Capital Improvement Plan and funding to support it.

WARD 9 - STRATEGIC FORUM PROGRESS

West and South Side of Harbauer there are no sidewalks	PW	9	Engineering reviewed for possible future sidewalk project.
Madison and Lincoln – streetlight on Madison stays red way too long	PW	9	This is a state route controlled by IDOT. The city traffic engineer contacted IDOT regarding the concern.
Street lights need to be evaluated to see if they can be shut down/taken out.	PW	9	In 2015 several traffic signals were evaluated and removed. There is currently work underway to remove another four lights in the downtown area. The city is currently working on a traffic signal modernization plan that will likely involve the elimination of several other unnecessary traffic signals.
Harbauer – where residents can walk into Jefferson Park, the only walk in entrance sits low. So if it rains, it gets boggy and flooded. Sidewalks don't go all the way to entrance. They stop. It also floods the parking lot and cars get stuck. There is also a confusion on who owns that property by the entrance and parking lot. Is it City or Park District, etc.?	PW	9	Engineering is working with park district to address through sidewalk program.
Salem Estate – communication about the jurisdiction (City, County, etc). Also make sure we direct residents to the right people in the office when they call City Hall.	Comm/ Training	9	City is providing additional info online, through Social Media, on Cable Access and the City has ongoing customer service training for employees.
Parcel of land on Bruns and Palomino. If there was a better way to connect it to Spring Creek or use other topography to have better drainage.	PW	9	Engineering is reviewing, assessing, and will provide recommendations on what can be done contingent upon funding.
Jefferson going into Youngston Hills, it goes down to one lane and everyone jockeys to get into the one lane and is dangerous.	PW	9	Engineering is reviewing, assessing, and will provide recommendations on what can be done contingent upon funding. Is the possibility of improvements at that location with the Jefferson TIF project?
Bike Trail access from Youngston Hills – can't access it legally but other areas have entrances.	PW	9	Will provide comment to the Park District who maintains the trails to consider another access punt at that location if possible.

WARD 9 - STRATEGIC FORUM PROGRESS

Bruns Lane and Chatham Road was worked on last year but needs to be redone.	PW	9	Engineering is addressing quality issues with the contractor who will have to make good if any repairs need to be completed.
Jefferson to Monroe is not good either and needs more work.	PW	9	Jefferson is a state route controlled by IDOT. Have passed comments to them.
Create a Website by Ward to allow postings about what is going on and info residents can locate about beat cop; street work being done in the Ward, etc.	Comm	9	The City has redone the Website. The new site now has sections for each Ward under the Aldermen. We are now working to provide Ward specific info. However, now the City sends out weekly announcements to all Associations to share about Construction, Branch Pickup & City events.
Snow removal on sidewalks for businesses and residents. City should monitor and should be required.	PW	9	The city alerts residents each winter of this responsibility and enforces.
Have a creative way to get access to the bike trail at Harrison Park vs. crossing substation.	PW	9	Park District maintains bike trail. Will provide request to them to consider.
Garbage issue – had to by the bag and then had to get the stickers. Why do we have to pay so much? It should be included in the City fee the residents are already paying.	PW	9	The city provides free yard waste collection typically during the months of April and November. Similar to other cities it is up to the user to pay for the services outside of that time period. It should also be noted that fees for garbage, waste and recycling, and stickers for yard waste bags are much lower than most similar sized communities in Illinois.
If you call the City, you get too many voicemails.	Comm/ Training	9	If departments do not respond in 24 hours, please contact the Mayor's Office at 789-2200.
Different leaf solution that is more effective like a suck wagon vs. leaf bags. Sweep in street and then it comes by and picks it up.	PW	9	Sweeping leaves in the street is not viewed as a practical approach to leaf collection. The Public Works Department reached out to cities that have done so or are doing so and most recommended not to move in that direction. There are many issues including ending up with more in sewers, weather plays a factor, parked cars, high maintenance pieces of equipment, etc. Where it may make sense is on boulevards where residents often neglect to remove leaves and debris. The Department is looking into the possibility of utilizing on a limited bases.

WARD 9 - STRATEGIC FORUM PROGRESS

Institute something between residents and government about liter pick up. More collaboration.	PW	9	
City needs to look at broad band with CWLP fiber optics and use it as another revenue source.	CWLP	9	City is implementing WiFi downtown and will analyze broadband pricing.
We have 2 or 3 waste haulers coming in the neighborhood each week and why can't each area just have 1 provider?	PW	9	The city has long offered a choice of waste haulers today of which are 4 major haulers. It would be required to change the city code and bid out the services to go to one hauler. That would be the decision of the mayor and city council.
Gaslight mobile home unit – 75 units, many are retired. However they wanted to privatize their water. So each got their own meters. Now they each get a bill but the bill from the private company is \$25 higher than CWLP. CWLP should not be privatized. And if they are, they should not be higher than regular going rate. City and CWLP need to ensure the meters that were installed were properly installed and they are not charged more. Private company shouldn't be able to do that – neither for water or sewer. They charged someone on a septic system a sewer charge.	CWLP	9	City addressed the issue via ordinances.
Snow removal in Gaslight is poor.	PW	9	Snow removal in the mobile home park would be performed by the private property owner. Residents should contact their property manager.
Privatizing a public utility is not a good thing.		9	No plans to privatize and may not be allowable by law.
Cab company is operating on Forest Green Drive – Gracious Cab company. It is residential and should not be there.		9	
Police patrol Churchill Road	Police	9	

WARD 9 - STRATEGIC FORUM PROGRESS

Alley behind Illinois Street and Lincoln – it is not kept. People need to keep it clean but weeds and dumping have become an issue.	PW	9	Issue has been addressed
Up charge on recycling – they should not have to pay it if they don't want to recycle.	PW	9	Waste and recycling fee pays for a number of services that help keep the city cleaner and better maintained. The fee helps in improving the quality of life for all city residents.
Thank you for Public Works for work on Harrison Park. Everyone was cordial who worked on the project.		9	
Last summer they did all this work on Chatham and Washington Street – they patch but don't resurface. Why don't they resurface?	PW	9	The work that is referenced is concrete patching. Engineering assesses the condition of the road and determined that patching was adequate until a full repair is needed.
Reducing the speed limit. Instead of 30, it needs to be 25 in contained subdivision or residential streets.	Police	9	Need to put on speed monitor rotation and/or patrol.
Harbauer – people drive down the middle of the street way too fast. Reduce speed limit.	Police	9	Need to put on speed monitor rotation and/or patrol.
Jefferson and Veterans Parkway, there was supposed to have a Qik n EZ but what happened?	Econ Dev	9	City is working with Chronistor Oil to initiate development.
Scheels area – what is the status of that area? Afraid if nothing is done, it is going to close/leave.	Econ Dev	9	Spoke with Scheels management and there are no plans to move. Scheels has multi-year lease and is a top performing store. Also spoke with Legacy Point Developers. They are continuing work to service developments for the outlet mall.
Old Jacksonville and Meadowbrook– Street lights are missing on North Side	PW	9	Likely in areas where not fully developed. As the area develops then lights will be added. Will pass along to engineering as well as CWLP to review as well.
Mine Subsidence survey was occurred but the information was never communicated out about the results. Can the info be shared?	PW	9	Will contact Department of Natural Resources regarding any study in the area and if can be shared with residents.
PH Broughton did a great job on a recent City project.		9	

WARD 9 - STRATEGIC FORUM PROGRESS

Positives			
Good place to raise kids – good schools		9	
Cost of living is reasonable		9	
Size of the City – not too big and not too small		9	
Walking to Lincoln Park		9	
Excellent Medical facilities		9	
Arts community		9	
No traffic jams		9	
Very accessible alderman – form of government is working		9	
Snowing		9	
Where appropriate – traffic lights synced		9	
History – being at the seat of all this		9	
Northwest side – great connections to highway, shopping and downtown		9	
Low electric rates and quality water		9	
Lots of opportunity for shopping		9	
Safety and the people		9	