



**CITY WATER LIGHT & POWER
CITY OF SPRINGFIELD, ILLINOIS**

**Douglas A. Brown
Chief Utility Engineer**

UPDATE: Power was restored to all customers by 6:50 pm. A bad pad mount switchgear was identified as the cause. Thanks to all for patience, on behalf of crews and Dispatch. Any customers remaining without power may have other trouble and should call 789-2121 to report.

Springfield, Illinois - City Water, Light and Power crews responding to a power outage affecting over 1,000 customers on the west side of Springfield that began just before 5 p.m. this evening. Troubleshooters have been patrolling the area to find the cause, which requires a visual inspection of the entire circuit as no reports of obvious damage or trouble have been reported or identified. Once a cause has been identified, a restoration estimate may be possible. Customers affected include those along West Wabash and surrounding area including the following:

- Cobblestone Estates
- Starwood Courts
- Happy Landing farm
- Parks Commercial Park
- Westgate Plaza
- Wabash West business Park
- Pleasant Park
- White Oaks Business Park

Customers can view and track their electric service status from the outage map, available from the Outage Center link at CWLP.com at <https://outagemap.cwlp.com/>. More information and updates on outage status will be posted as available on the CWLP Facebook and Twitter pages, www.facebook.com/4CWLP, www.twitter.com/CWLP. Customers can also call our 24-hour Dispatch at 789-2121 if they have other electric trouble to report or particular information related to this outage. Note that call volume during this outage may be high.

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