



**OFFICE OF THE MAYOR  
CITY OF SPRINGFIELD, ILLINOIS**

**James O. Langfelder  
Mayor**

“The challenge this pandemic presents is not like anything we have encountered before. The City of Springfield is doing our best as we work through these times of uncertainty. We have to pivot at any given moment, and today is no different.

It was brought to my attention late last night by an alderperson that they were in contact with someone who has been diagnosed with COVID-19. Today I was informed that additional alderpeople were also in contact with the same individual, and my understanding is that they are all following the recommendations of self-quarantine. It is still unclear to me when the alderpeople came in contact with the person and when this information was shared with each one of them. But we are working to obtain that critical piece of communications.

The City of Springfield has been following the lead of the Illinois Department of Public Health (IDPH) and the Sangamon County Department of Public Health (SCDPH), along with our medical providers. As stated previously, we ask residents to act out of an abundance of caution and to be cognizant of people’s personal space of six feet or more. We also ask that residents self-report if they have been exposed to COVID-19. They may not be showing signs, but may be aware they were in contact with someone who has been diagnosed. Residents may self-report through the IDPH hotline at 1.800.889.3931.

The Springfield Fire Department is also working on a process that will allow individuals to self-report in order for our first responders to be mindful when addressing emergency calls that are placed through 911 dispatch. This number will be announced tomorrow. This is a way that when our police, fire, and EMS respond to our community in need, they take the necessary precautions to keep everyone safe – the resident, families, first responders, and medical personnel.

In the meantime, residents may self-report for 911 dispatch via email to [feedback@springfield.il.us](mailto:feedback@springfield.il.us). Please provide your name, address, and a contact phone number where someone from our emergency response team can reach you.

The City of Springfield department directors have also been working on procedures to continue City operations so our community has no disruption of services. We will continue to work on this process to serve Springfield but also keep our employees safe.

As a reminder, if you are having symptoms or feel you have been in contact with someone who has COVID-19, do **NOT** go into a medical facility. Please **CALL** the Illinois Department of Public Health hotline at 1.800.889.3931 and follow the prompts. You may also **CALL** your doctor or health care provider who will assist you through the process.

What is most important at this time is that you, your family, and neighbors stay safe and healthy. Please refer to IDPH’s website for up-to-date information and the Centers for Disease Control and Prevention for frequently asked questions and resources.”