

Our Mission and Commitments

Our mission for the Office of Community Relations (OCR), is to foster effective and considerate interactions among the city's growing and diverse populous. We will make deliberate and concerted efforts through education and outreach to inform our citizens about one another and attempt to draw upon the strengths that lie within all of our residents. Our responsibility is to fight against discrimination in employment, housing and public accommodation. To accomplish our mission, we utilize a systematic approach to receive, analyze, process, investigate, monitor, and/or redress complaints of unlawful discrimination in the aforementioned areas.

The Office of Community Relations is ADA compliant.

City of Springfield
The Office of Community Relations
1450 Groth Street
Springfield, Illinois 62703
217-789-2270
Fax. 217-789-2268



City of Springfield

City of Springfield
The Office of Community Relations
1450 Groth Street
Springfield, Illinois 62703



Updated 6/7/2016



Commitments and Programs

City of Springfield

The Office of Community Relations

Our Mission and Commitments



Equal Employment Opportunity

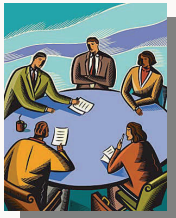
OCR's EEO program applies a two-fold approach to underscore our commitment to a city-wide equal employment opportunities and affirmative action policy. Our Contract Compliance Program implements sec. 93.13 of the City Code which provides that the City shall not contract with anyone for construction, financial services, labor or other commodities that has not first pledged compliance with equal employment opportunity and good-faith affirmative action obligations. Our office also receives, investigates, and conciliates complaints of unlawful employment discrimination within its jurisdiction. We also conduct statistical research to analyze the utilization of minorities and women in companies contracting with the City.

Anti-Discrimination Policies

It is the policy of the City of Springfield to prohibit unfair employment and housing practices. It is a civil rights violation for any employer, employment agency, or labor organization to refuse to hire, to segregate, or otherwise discriminate against anyone because of his/her race, color, religion, sex, national origin, ancestry, age, marital status, sexual orientation, or disability unrelated to ability. It is also a civil rights violation for an owner or any other person engaged in a real estate transaction to discriminate against an individual because of his/her race, color, religion, sex, national origin, ancestry, marital status, familial status, sexual orientation, or disability.

Equal Housing Opportunity

The office of Community Relations is a Housing Counseling and Fair Housing Agency. As such, we provides Housing Counseling Services to renters, especially to moderate and low-income tenants. The counseling service covers fair housing laws and landlord/tenant. Our office also receives, investigates, and conciliates complaints of unlawful discrimination within its jurisdiction.



Community Outreach Program

Our office also works cooperatively with other federal, state and/or city public agencies and private entities to address various community needs and concerns such as homeless and economically disadvantaged populations. We reach out to the community by publicity and educational programs relating to equal opportunity in employment, housing and public accommodation, and various other areas of community needs.

Housing Counseling

- Pre-Occupancy Counseling
- Rental Delinquency
- Post-Occupancy Counseling
- Displacement and Relocation Counseling
- Fair Housing Laws and Landlord/Tenant Legislation
- Rights and Responsibilities of Home Owners and Tenants
- Grievance Procedures

